

Privacy Policy

This Privacy Policy is valid for all information that Teletrade D.J. Ltd (the “Company”) receives from users during registration of the demo or live trading accounts and/or during subscription to any services of the Company and/or during visits of the website.

Collection and use of information

When you fill out the form on the website of TeleTrade to open a trading account (real or competitive), we require your name and surname as well as some additional data in the context of an account (services). All the information is required for the conclusion of the Contract for the provision of services. In addition, the company may need to identify you as the company’s client to resolve financial issues. We also ask the e-mail address and your phone number for the reason that TeleTrade may contact you. We may also use the information we gather to inform you of new products or services available, technical issues, customer satisfaction surveys or account updates and related purposes.

We will limit the collection of information to what is necessary to administer our business in an effort to provide you with better service.

TeleTrade does not sell or disclose the personal information about its clients. TeleTrade may transmit the user’s personal information to third parties only if:

- It was your wish to disclose this information;
- It is required by the rules of the service provided and defined in the corresponding contract (for example publication of any rankings);
- It is required by the legislation and / or by the authorities in compliance with legal procedures.

TeleTrade protects with password the client’s personal information. The whole network communication in the context of sharing personal information is followed by the SSL encryption. All received information that the client provides is stored on secure servers and only authorized staff have access to this information.

Use of cookies

A cookie is a piece of information that is stored on the user’s computer by the web browser. Cookies do not contain the personal identity of any person visiting the Company’s website. Company may use cookies on some pages of the website to improve the content of the website and the Company’s services. Cookies also can be used to analyse the traffic on the Company’s website.

If you do not wish to receive cookies, you can adjust your web browser so that cookies will be declined.

Changes

Company reserves the right to amend/change this Privacy Policy. Company will inform its clients if there are significant changes happened.

Client's rights

The client has right to inform himself about the personal information received by the Company, the right to change and update his personal information, and the right to prevent unsolicited marketing etc.

Contacts

If you have any question or concern, please do not hesitate to contact us by email at support@teletrade-dj.com.